

T ● travel
T ● technology
C ● coders

Booking system technical specification template

For travel companies: before you order a website that sells flights, hotels and tours, a B2B agent portal or an office system, put your requirements in one document.

1 Fill it in

Answer the questions you know. Leave the ones you are unsure about blank.

2 Send it

Send the completed template to us by email or WhatsApp.

3 See a demo

We show you a system that fits your answers in an online demo and prepare a price offer.

You don't need technical knowledge to fill it in. We can complete any blank questions together during the demo. Everything you send stays confidential; if you wish, we sign an NDA before we start.

Email
sales@ttcoders.com

WhatsApp and phone
[+994 70 497 43 00](https://wa.me/994704974300)

Website
ttcoders.com

01 About your company

Company name

Contact person and role

Phone and email

Current website (if any)

Country and city

Type of business

- ☐ Travel agency ☐ Tour operator ☐ Consolidator ☐ DMC (inbound company)
☐ Corporate travel ☐ Hotel ☐ Other:

02 Who you sell to

- ☐ B2C: travellers book on the website and pay by card
☐ B2B: sub-agents book with their own accounts
☐ Corporate clients: trips for company employees
☐ Office: an internal system for your agents

Number of sub-agents (approx.)

Main markets (countries)

03 What you will sell

- ☐ Flights ☐ Hotels ☐ Ready-made tours ☐ Flight + hotel package (dynamic package)
☐ Charter flights ☐ Transfers ☐ Excursions ☐ Visas ☐ Insurance
☐ Other:

Your top 5 destinations

04 Suppliers and contracts

Which sources do you already have contracts with, and which do you want to connect? If you don't know, leave it blank.

Source	Contract in place	Planned	Notes: PCC, airlines, hotels
Amadeus	☐	☐	
Sabre	☐	☐	
Travelport (Galileo)	☐	☐	
Airline NDC channels	☐	☐	
Low-cost carriers (LCC)	☐	☐	
Bedbanks (Hotelbeds, WebBeds, RateHawk etc.)	☐	☐	
Direct hotel contracts	☐	☐	
Tour operator systems	☐	☐	
Transfer and excursion suppliers	☐	☐	

05 Ticketing

IATA accreditation

☐ Yes ☐ No, a consolidator issues our tickets ☐ We plan to get it

Consolidator name (if any)

06 Payments

Bank or payment provider

Payment methods

☐ Online card payment (3D Secure) ☐ Hold first, capture later (two-step payment)
☐ Agent balance and deposit ☐ Credit limit ☐ By invoice ☐ Cash at the office

Currencies

☐ AZN ☐ USD ☐ EUR ☐ Other:

07 Pricing rules

By which rules do you want to add your markup to net rates?

- ☐ By destination ☐ By supplier ☐ By airline ☐ By agent group ☐ Service fee
☐ Discounts and promo codes

Who will change the rules

08 B2B: sub-agents

Skip this section if you have no sub-agents.

Sales model

- ☐ Net rates ☐ Commission ☐ Both

What you need

- ☐ Agent groups ☐ Several users per agency ☐ Vouchers with the agent's own logo
☐ Automatic blocking at the limit ☐ Monthly settlement statement ☐ API for large agents

09 Website and design

Languages

- ☐ Azerbaijani ☐ English ☐ Russian ☐ Other:

Design

- ☐ We have a logo and brand book ☐ Keep the current website design ☐ We need a new design

Also

- ☐ We have a domain ☐ Move from the current site (keep Google rankings)
☐ Blog and destination pages (SEO) ☐ Mobile app

10 After booking and notifications

- ☐ Changes and refunds in the system ☐ Schedule change alerts ☐ Time limit reminders ☐ Email
☐ SMS ☐ WhatsApp

11 Reports and accounting

Which reports you need

Accounting software

12 Volume, budget and timing

Bookings per month (approx.)

Budget range

Preferred launch date

13 Additional notes

What don't you like about your current system? What must the new system have?

Send it to

sales@ttcoders.com

WhatsApp: +994 70 497 43 00

Once we receive the template, we contact you and show a system that fits your answers in an online demo. A project costs 500–3,000 AZN (one-time), and server and technical support 50–200 AZN a month.